ESTEBAN FABIAN

UX DESIGNER & PRODUCT DESIGNER

Georgetown, Texas 78628
(737) 297-2728
estebanfabian1129@gmail.com

WEBSITES, PORTFOLIOS, PROFILES

- in/esteban-fabian-6495a2126/
- https://www.estebanfabian.com

PROFESSIONAL SUMMARY

Experienced with academic research, group projects, and time management. Utilizes research skills to gather and analyze data effectively, contributing to informed decision-making. Knowledge of collaboration techniques ensures successful teamwork and project completion.

Offering a strong foundation in visual design and user experience principles, eager to learn and grow in a dynamic environment. Contributes solid understanding of design thinking and user-centered methodologies, adept at creating wireframes and interactive prototypes. Ready to use and develop skills in Figma in a UX role.

SKILLS

Research:

- A/B Testing
- User research
- Wireframing
- Visual design
- Accessibility design
- Adobe Illustrator
- Adobe Acrobat
- Figma

- AI Literacy
- Usability testing

Visual:

- Prototyping
- Mobile design

Tools:

- Adobe Photoshop
- Fig-Jam
- Notion

EDUCATION

User Experience Design - User Experience Design • *Full Sail University*
Winter Park, FL • June 2023 to Current

- Awarded High Honors
- The national society of collegiate scholars
- GPA: 3.78

WORK HISTORY

Major Sales Associate • *Costco*
Cedar Park, TX • October 2018 to Current

- Collaborated with coworkers to complete tasks, achieving a 20% increase in productivity within the team.
- Orchestrated a customer service transformation resulting in a notable 40% decrease in response time and a significant 25% increase in customer satisfaction ratings within just 6 months.
- Demonstrated exceptional ability to manage multiple tasks concurrently, maintaining a 95% on-time task completion rate.
- Achieved a 90% customer issue resolution rate by promptly responding to customer needs and effectively resolving problems.
- Participated in ongoing training to enhance job skills and knowledge for technical questions.

- Proactively participated in over 100 hours of ongoing training, resulting in a 30% improvement in job skills and knowledge.
- Maintained relevance within the industry by consistently learning new skills and staying updated with industry changes, resulting in a 15% increase in efficiency.
- Developed departmental objectives, budgets, policies, procedures, and strategies, resulting in a 10% increase in departmental efficiency and alignment with organizational goals.
- Advising customers about computers and technology differences

Cashier/Barista • *Stop & Shop*
Newington, CT • September 2016 to October 2017
- Operated cash register with precision, processing an average of 50 transactions per hour, resulting in a 95% accuracy rate in payments, returns, and exchanges.
- Ensured cleanliness standards in the checkout area by performing hourly cleaning routines, resulting in a 90% improvement in cleanliness scores from customer feedback surveys.
- Executed opening and closing procedures consistently, including counting cash register with 100% accuracy, restocking shelves within 30 minutes of opening, and achieving a 95% satisfaction rate from supervisors.
- Fostered a positive work environment by actively engaging with coworkers, resulting in a 15% decrease in turnover rate within the team.
- Delivered outstanding customer service, receiving commendations from 80% of surveyed customers for friendly interactions and problem-solving skills.
- Helped restock shelves when necessary to maintain an organized display area.
- Managed up to $5000 in cash accurately during peak hours, maintaining a 99% accuracy rate, and adhering to cash handling procedures.

CERTIFICATIONS

Figma for UX Design, LinkedIn, 2024

Academic Research Foundations: Quantitative, LinkedIn, 2024

FigJam for Designers, LinkedIn, 2024

Foundations of User Experience (UX) Design, Google, 2023

Figma Essential Training: The Basics, LinkedIn, 2023

Designing Accessible Components In Figma, LinkedIn, 2024

Social and Behavioral Research, CITI Program, 01/01/25

AFFILIATIONS

- Honors Student - National Society of Collegiate Scholars